**شكوى رقم : ............**

التاريخ : ....../......./.....20

**معلومات خاصة بصاحب الشكوى (اختياري)**

اللقب:................................................................. الاسم:................................................................................

التسمية الاجتماعية:.......................................................................................................................................

العنوان.:..........................................................................................................................................................

رقم الهاتف:......................................................... البريد الإلكتروني:...............................................................

**صنف الشكوى**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **الاستقبـــــــال** |  | **التوجيه** |  | **المعاملة** |  | **عدم الرد** |  |
| **أخـــــــــــــــــــــــــــــــــــــرى (تحديد الصنف) :** ....................................................................................................... | | | | | | | |

**موضوع الشكوى**

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**مخصص للإدارة**

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صفحة رقم : ..........................